

Terms and conditions of Canberra Institute of Technology Hairdressing

CIT has new procedures being implemented in accordance with the COVID government health and safety guidelines all clients must adhere too. Should you have COVID or flu like symptoms you will be refused service.

I am aware that the services I receive at CIT Hairdressing will be performed by students as part of their training.

1. As such, I acknowledge that
 - a. students performing services are not qualified hairdressers
 - b. students may require additional time to complete services
 - c. on occasion students may not be able to undertake all services as per my appointment
 - d. subsequent occasion
 - f. the service I have may be varied, in consultation, to suit the learning needs of the student
 - g. I will treat all staff and students with civility and respect in line with the Respect Equity and Diversity Framework
2. As a client of CIT Hairdressing, I undertake to disclose any medical condition that may affect services or treatment
 - a. disclose any allergic reaction I have experienced in the past in relation to hair colour or other hairdressing chemicals and products
 - b. pay for all services in full prior to service being performed, unless alternative arrangements are made
3. I acknowledge that this is a training institution and that I am receiving services at a reduced rate. As such, I acknowledge that, while all due care is taken; CIT takes no responsibility for the finished result of any service.
4. If I am not satisfied with the finished result of my service, I have the option to rebook on a subsequent day provided I inform CIT within 3 days of service being completed. Payment for such service will be at the discretion of the Head of Department, Hair and Beauty.
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